

IMS Policy

The organization is committed to providing high-quality, reliable, secure, and customer-focused software and IT services while protecting the confidentiality, integrity, and availability of information. This policy is aligned with the organization's purpose, context, strategic direction, and business requirements. The Integrated Quality and Information Security Management System applies to the provision of software design, development, testing, deployment and maintenance services, including custom software applications, Artificial Intelligence and Machine Learning solutions, Odoo ERP and Salesforce CRM solutions, web and mobile applications, cloud and DevOps services, digital transformation consulting, blockchain and Web3 solutions, and IT resource augmentation, including supporting project management, sales, customer support, cloud infrastructure, internal systems, tools, and personnel involved in the delivery of these services.

The organization is committed to:

- Establishing and monitoring measurable Quality and Information Security Objectives and providing a framework for achieving them.
- Meeting all applicable customer, quality, information security, legal, regulatory, statutory, contractual, and other applicable requirements.
- Identifying and managing risks and opportunities that may affect service quality, customer satisfaction, business operations, and information security.
- Ensuring the confidentiality, integrity, and availability of organizational and customer information.
- Integrating quality and information security requirements into the design, development, testing, deployment, maintenance, and delivery of software and IT services.
- Ensuring appropriate competence, training, awareness, resources, and responsibilities are established for personnel.
- Monitoring customer satisfaction and using feedback, incidents, nonconformities, audits, and lessons learned to improve processes and services.
- Maintaining appropriate controls for documented information, access control, backup and recovery, vulnerability management, logging and monitoring, incident management, and business continuity, as applicable.
- Monitoring and evaluating the effectiveness of the Integrated Management System through process performance monitoring, internal audits, management reviews, objective monitoring, and risk assessments.
- Implementing appropriate corrective actions and evaluating their effectiveness.
- Maintaining and continually improving the Quality Management System and Information Security Management System.

Top Management is committed to providing the necessary leadership, resources, infrastructure, technology, and competent personnel to establish, implement, maintain, and continually improve the Integrated Management System.

Approved By:

Name: Kishan Srivastava

Designation: CEO

Signature:

Date: 8/18/2026

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Kishan Srivastava
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